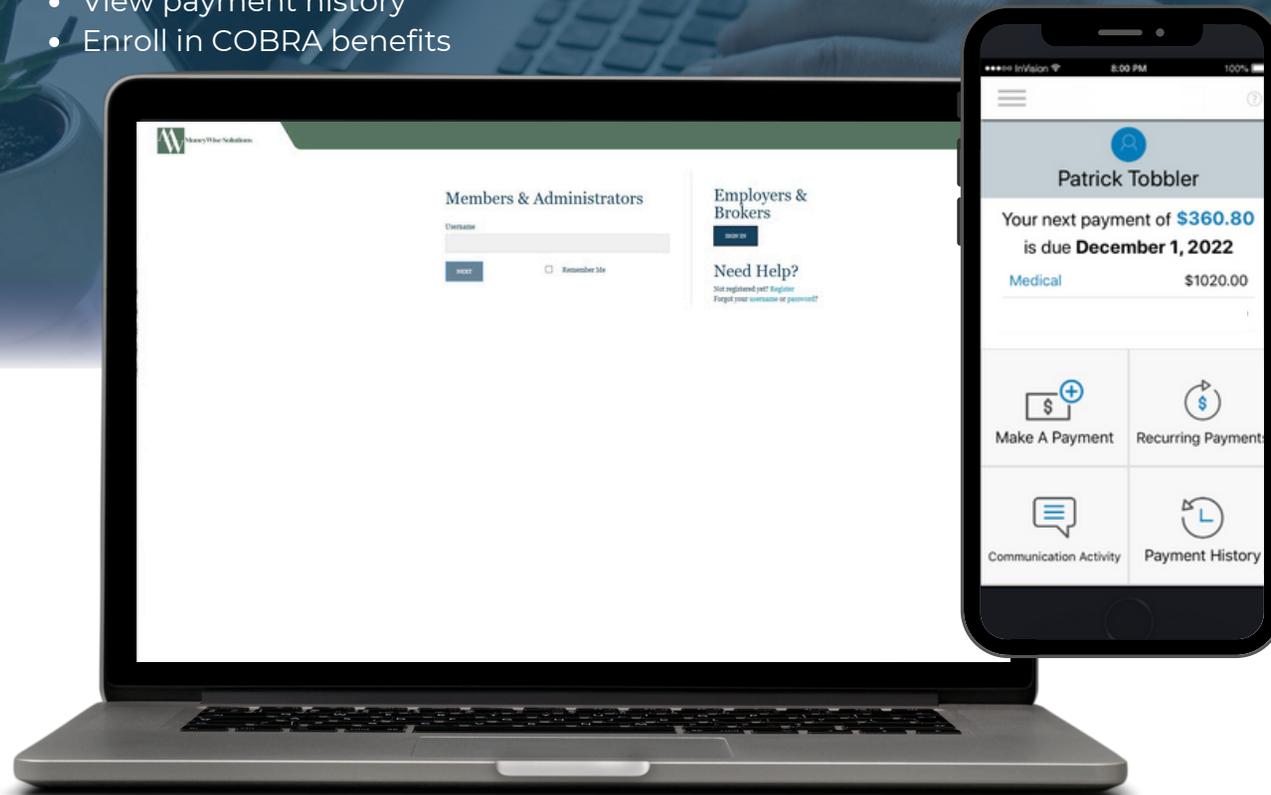


MONEYWISE SOLUTIONS COBRA PORTAL & MOBILE APP GUIDE FOR MEMBERS

COBRA and Direct Bill members enjoy 24/7 access to the MoneyWise Participant Portal and Mobile App, enabling them to:

- Make secure online payments
- Set up recurring payments
- View payment history
- Enroll in COBRA benefits



 cobra.moneywisesolutions.com

cobra@moneywisesolutions.com 

COBRA and Direct Bill participants who wish to **enroll in benefits, make payments, or set up recurring payments** can do so through the MoneyWise Solutions COBRA Participant Portal. To access the mobile app, participants must **first create an online account**. You will need your unique **registration code**, which can be found on your COBRA notice, to complete the registration process. Follow the steps below to set up your account. **Click here** to access the portal.

Where you find your Registration Code

The Registration Code is unique to you, and can be found on the Online Portal Registration Instructions with your Notification Letter.

**Online Portal Registration Instructions
for Election and Payment
Mobile Application Available**

An integral part of our broad service offering is our Member Self-Service Portal (Member Portal) and mobile app. We have designed the Member Portal and mobile app to be an information-rich and secure, empowering you with the tools and information to efficiently and accurately manage your continuation under the Ewald Snead Ford/Jim Snead Ford group health plans. We encourage you to leverage the powerful tools contained in the Member Portal anytime, from any location. Examples of information and tools you'll find on the Member Portal and mobile app include:

1. Payment Information (last received and next due)
2. Coverage Information (plans and critical dates)
3. Copies of all communications we've sent to you
4. **Make Payments Online**

Below is your unique registration identification number needed to become an authorized user of our website. Please visit **COBRA.MoneyWiseSolutions.com** and click on the NEW USER link and follow the registration process as described.

To download the mobile app, search "MWS COBRA" in the Apple or Google Play App Store and select the **MoneyWise COBRA Mobile Application** provided by MoneyWise Solutions Inc.

The Individual ID and SSN fields are optional, please leave those blank.

Your Registration Code:
EpwuNjcC

SCHEDULED ACH PREMIUM PAYMENT OPTION

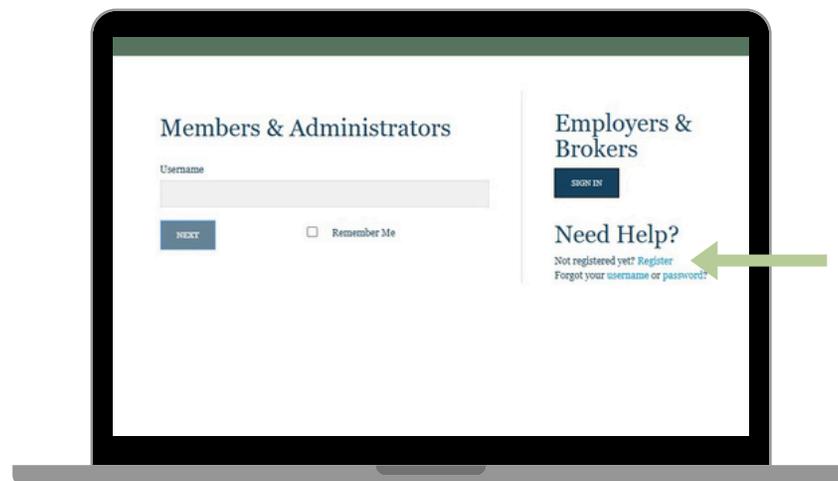
Did you know you can set up scheduled ACH for your payments? ACH is a safe, fast and secure way to ensure your payment is made on time. To sign up, login to your Member portal and proceed to the Recurring payments section. Also, you may contact our offices and we will help you with any questions or concerns.

If you should ever have any questions or comments, please do not hesitate to contact our offices at (888) 994-9392 during business hours. Our entire staff is looking forward to getting to work for you.

You can now elect online through your Member Self-Service Portal (Member Portal). Online election is available for you to elect any combination of plans for yourself and your dependents (if any) that you had before your Qualifying Event. Online election is available until 11:59 PM Central Time on the Last Day to Elect listed on your COBRA Continuation Election Form. Electing online is a safe, fast and secure way to ensure your elections are processed. Please visit <https://cobra.moneywisesolutions.com> to register and complete your online election.

Register for an Account

1. Access the **MoneyWise Solutions Portal here**.
2. **Select Register** (Under Need Help)



Create an Account Online

1. Enter your **Registration Code**
2. Click **Submit Registration**

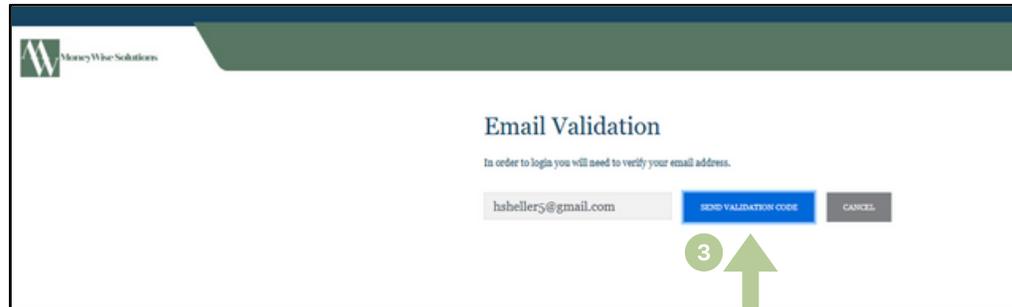
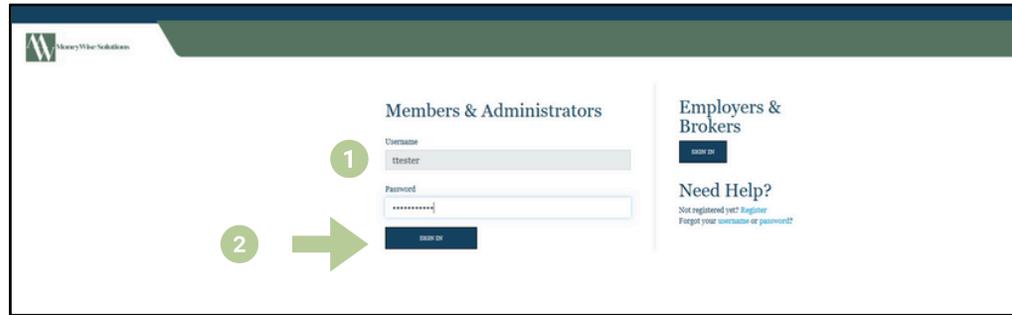
3. Read through **New User License Agreement**
4. Check **I Accept**
5. Click **Submit**

6. **Complete all required fields**
7. Click **Submit & Create Account**

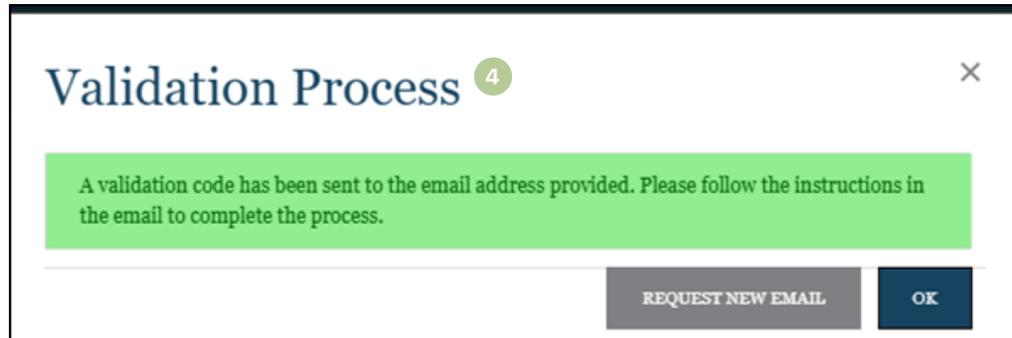
Validate Account

After your create your account you will be taken back to the login page.

1. Enter the **Username and Password** you used to create your account during the previous step.
2. Click **Sign in**
3. Click **Send Validation Code**



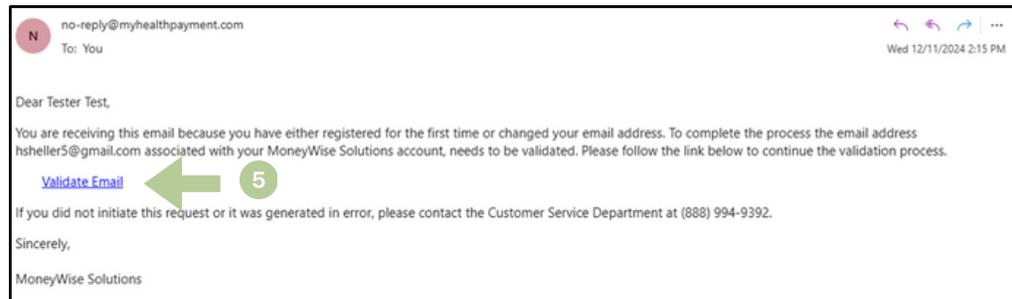
4. You will see a **pop up** letting you know you will be receiving an email.



5. Go to your email inbox for Validation Email
Be sure to check your junk/spam folder as well.

Click **Validate Email**

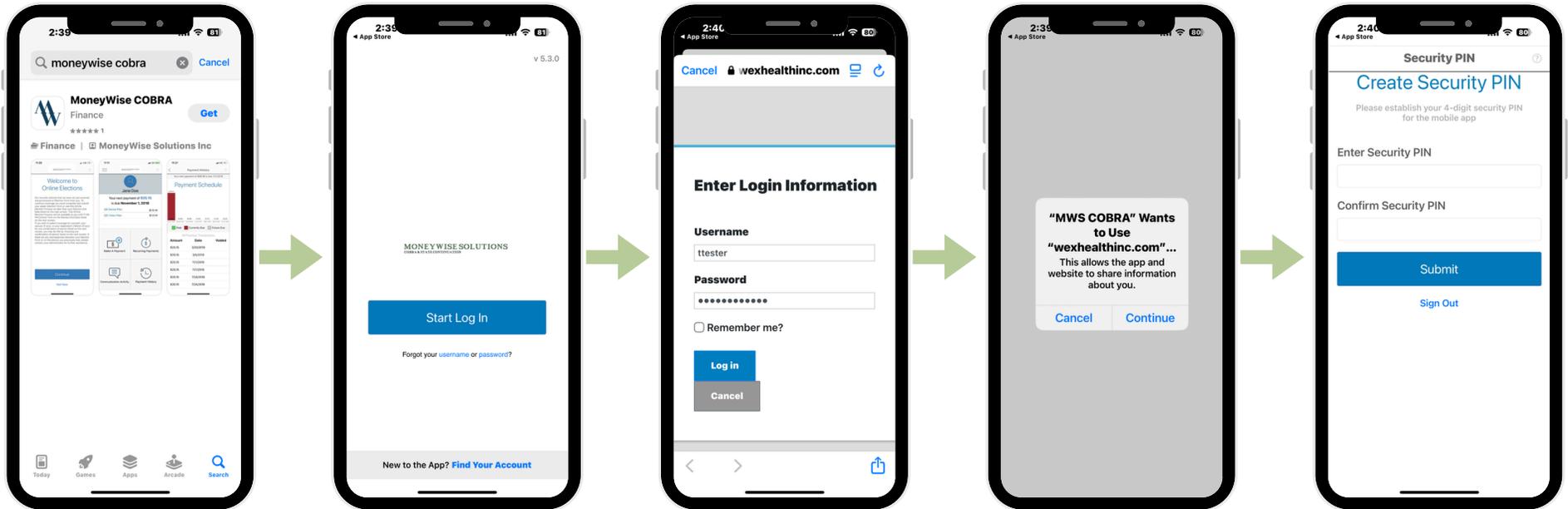
After validating your email, you will be redirected to the portal and see a success message. At that point, you can log in online or through the mobile app.



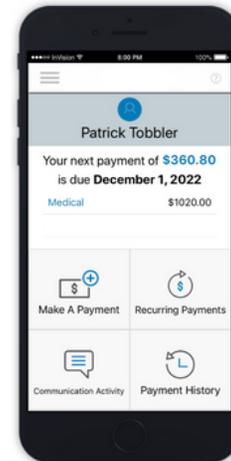
Login via Mobile App

After creating your account online through the MoneyWise Participant Portal, you can access it via the mobile app.

- Download the **MoneyWise Solutions COBRA Mobile App** via the App Store (Google or Apple)
- You can follow these links above or just search for **MoneyWise COBRA** within your app store.
- Follow the on-screen prompts to log in and **set up a security PIN**. You will also be prompted to allow the portal system and mobile app to sync; simply click **"Continue"** when prompted.



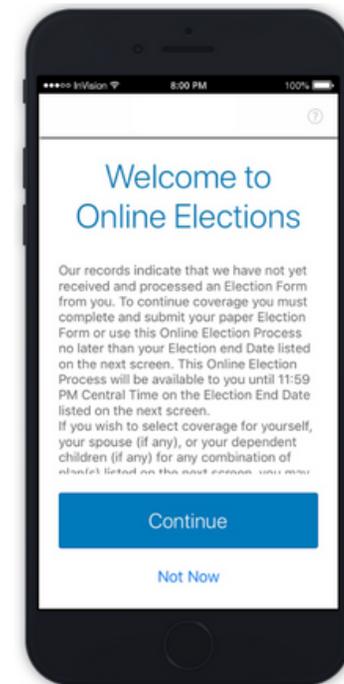
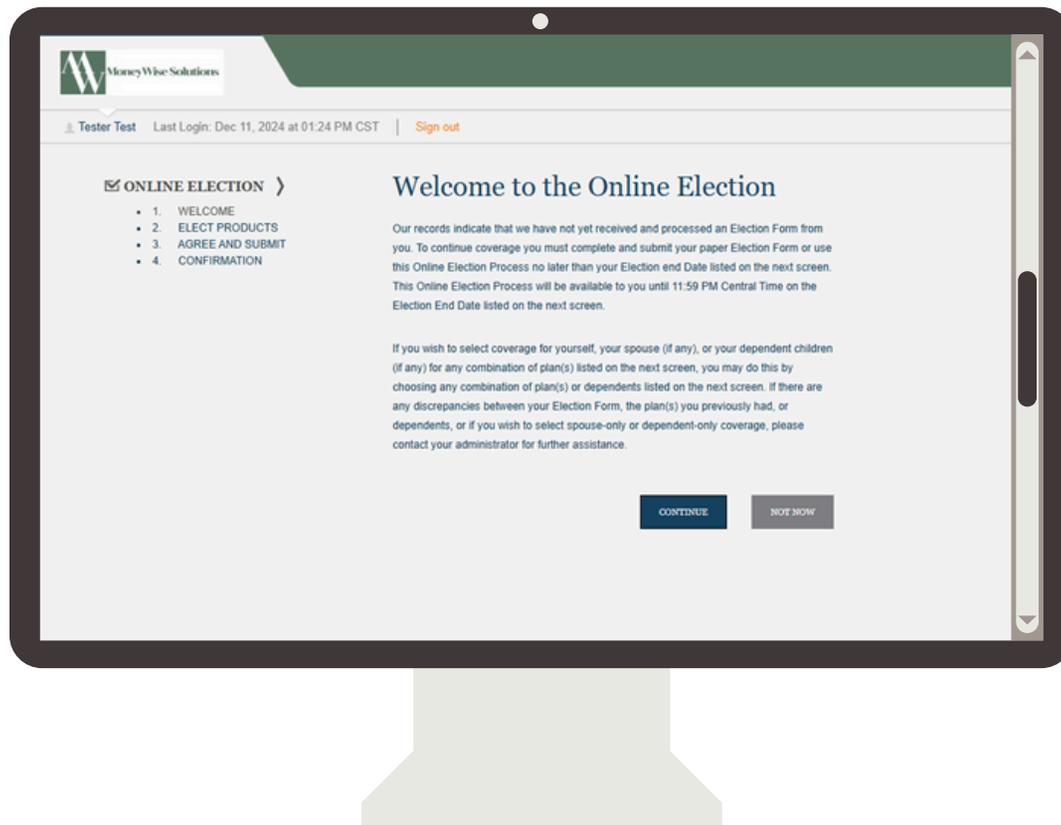
Once logged in, you will either see a **"Welcome to Online Elections"** message or, if you have already made your elections through the portal, a dashboard similar to this.



Making an Election

After successfully creating your online account and logging in, you will be prompted to make your initial elections either through the online portal or through the mobile app.

- Follow the prompts on each page of the Online Election Process.
- You will be able to choose the products that you wish to elect as well as the coverage level for each product.
- Once you have completed your election you will be sent to your member portal Home Page.



Making an Election via Online Portal

1. **Select the products** you would like to enroll into.
2. Click **Add Election**
3. You will get a pop-up confirmation, click **Confirm and Add Election**
4. Read through the **User Agreement**
5. Check I accept then **Add Election**
6. You will then review your election on the final confirmation page.

Elect	Product Name	Election End Date	Coverage Level	Dependent Name	Relationship	Amount
<input type="checkbox"/>	Ameritas Fusion Plan	Feb 09, 2025	QB Only	-	-	N/A
<input checked="" type="checkbox"/>	Anthem HK Silver OAPOS 4000/20%/9100	Feb 09, 2025	QB Only	-	-	N/A
Total:						N/A

I Accept

CONFIRM AND ADD ELECTION

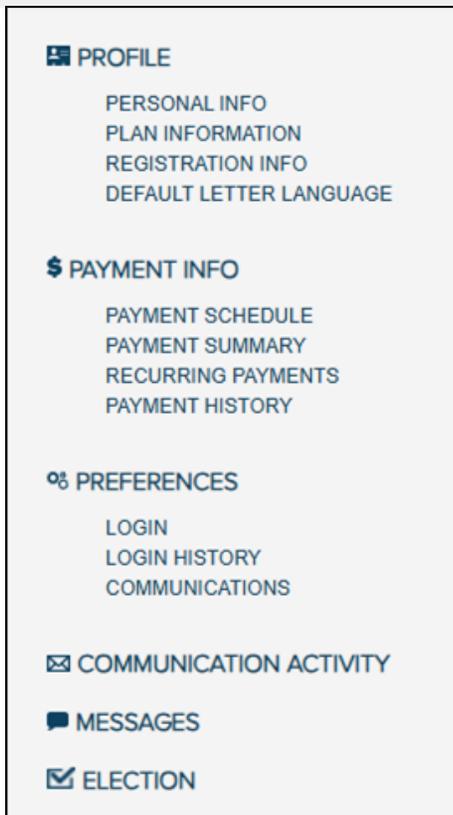
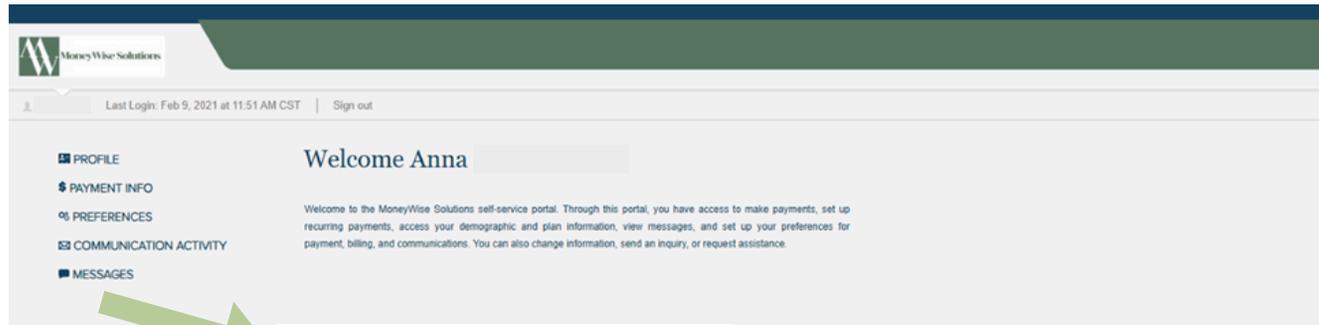


You can also make your initial elections using the mobile app by following the on-screen prompts.



Homepage/Dashboard via Online Portal

After completing your initial election, you will be directed to your homepage, where you can access various features.



PROFILE

- View and Edit your Personal Info (i.e. address, phone, or email)
- View Current Election
- View Registration Info needed to initiate your account
- View & Change the language for all letter correspondence (i.e. English or Spanish)

PAYMENT INFO

- View current Payment Schedule
- View current Payment Summary and Make Payment
- Set up Recurring Payments
- View Payment History

PREFERENCES

- View & Edit Login Info
- View Login History
- Set Communication preferences (i.e. Mail or Electronic)

COMMUNICATION ACTIVITY - view all correspondence

MESSAGES - view all messages

ELECTION - view your election

Homepage/Dashboard via Mobile App

After completing your initial election, you will be directed to your homepage, where you can access all the same features as you have on the online portal.

